



BENEFITS OF OUTSOURCING KEY BUSINESS FUNCTIONS

Dated: 06/10/2025, By Aleksander Rost

Modern Business have grown immensely more complex since the dawning of Technology and a new area in South Africa's history. Ever-evolving legislation, Human Resources, Business Functions and Work/life needs are just a few of the many requirements challenging Company Owners and Directors.

Small companies with limited personnel may find themselves overwhelmed by those demands. If you feel stretched thin by ensuring compliance to various regulations and legislations, managing everyday business, administering business, and handling payroll, you might need help.

Large companies may want to outsource their current in-house functions to save on staff expenses during economically challenging periods.

Benefits of Outsourcing

An increasing number of small businesses are outsourcing their in-house functions. Here are 10 leading reasons why companies turn to external experts:

1. Save money and reduce operating expenses.
2. Control legal risk and improve compliance.
3. Gain greater expertise;
4. Streamline functions;
5. Offer services the organization could not otherwise provide;
6. Allow the company to focus on its core business;
7. Reduce the number of staff and related expenses;
8. Improve service delivery;
9. Allow staff to put more emphasis on strategy; and
10. Make up for the lack of in-house expertise.



It is noted that the top 10 business related functions turned over to an outsourced Consultant, completely or in part, are:

1. Bookkeeping and Cost Management.
2. Payroll Accounting, Payslips and Monthly SARS Returns;
3. Workforce / HR Planning for future expansions;
4. Legal administration, registrations and maintenance;
5. Staff Training and Development functions;
6. Tax Calculations and Submissions;
7. Disciplinary Management, Contracts of Employment and CCMA;
8. Annual Financial Statements, submissions and Reporting;
9. Various Audit Assistance; and
10. Business Strategy and Plans.

A dedicated Consultancy companies such as ALT Business Services may also be able to assist your business with other services, such as, including Tax planning, executive development and coaching, compensation administration and risk management to name a few.

Choose Your Partner Carefully

If you think your company would benefit from outsourcing some or all of its in-house functions, evaluate vendors with care. You're trusting some key function of your company to outsiders, so if you go this route, ensure that the vendor has a solid track record, are registered with governing bodies, offers superior customer service, and is a good fit philosophically with the needs of your organization.

You want a service provider that will work with you as a partner, tailoring its services and products to your organization's needs. Responsive customer service is a must, as is a sterling reputation in the marketplace. You should also expect a prospective service provider to offer online tools and other technological support systems. Perform your due diligence to find a consultant that will meet your needs and budget.

Who can assist?? ALT Business Services can assist you with your various Managerial needs and in complying with the ACTS and with your Labour and Employment Relations.

ALT Business Services

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Contact Details:

Cell / WA : +27 73 706 1027

EM: info@altservices.co.za

Website: www.altservices.co.za

FB: [facebook.com/ALTBusSer](https://www.facebook.com/ALTBusSer)



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